

The
GLORIOUS
PLAY
GROUND
GUIDE



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FOR INFORMATION AT YOUR
FINGERTIPS, SCAN BELOW:



Welcome to the Glorious Playground

We're so happy you could join us.

Everyone has their own favourite corner of this beautiful place. For me it's taking in the views from the first tee of The PGA Centenary Course, looking towards the Glen as the sun starts to rise. Either that or my first coffee of the day in the Garden Cafe!

We're sure you will soon discover a few of your own favourite places during your time with us. We don't have lots of house rules but everything you need to know can be found in this handy little guide.

One number to remember is 0. Whatever your questions, simply call the team on this number and we'll be on hand to arrange any requests you may have.

If you're here looking for a particular adventure then our Playground Planners can be reached on 4455. Or why not drop in and have a chat with them in the Playground Snug?

Whatever you're here to enjoy and however long you're with us, I hope you have a truly memorable stay.

Best wishes,



Conor O'Leary
Managing Director



HERE'S THE IMPORTANT BIT

The Glorious Playground is a place for fun, but beyond that we want you to stay safe and healthy. Here are a few things you should know, just in case you need a helping hand.

YOUR HEALTH

Trained first aiders are available 24 hours a day. Simply ask a member of staff or call 0 for help. NHS 24, the national health helpline, can be reached at any time on 111 (remember to dial 9 first for an outside line). If you need to see a doctor or other health specialist, we can arrange a transfer to a hospital.

FIRES

In the event of a fire alarm activation, please see the evacuation plans beside your bedroom door and exit the building accordingly. Please do not use the lifts in the event of a fire.

PILLOW TALK

Having been in the business of sweet dreams for over a century now, we know a restful night's sleep is all in the details. Our comfortable beds come crowned with medium duck feather pillows as standard, but should you like things firmer, fuller or fluffier, we'd be delighted to deliver your preferred option.

*Luxury goose
feather & down*

*Memory foam
orthopaedic*

*Non-feather
microfibre*

*V-shaped pillow
for expectant
mothers*

SIMPLY DIAL 0 AND WE'LL
HAVE IT TO YOU BEFORE
YOU HIT THE HAY.

BREAKFAST

For many, our legendary breakfast in The Strathearn is a highlight of their stay, with a buffet that is so wide-ranging it demands its own room, and an a la carte to boot. If you prefer, however, we'd be delighted to deliver breakfast to your door. Please fill out the card in your room and hang it on the outside of your door by 2am the morning of your order.

AMENITIES

You will find a clothes steamer in your wardrobe and also other amenities such as a toothbrush, razor and sewing kit within your room should you need. If there is anything further we can help with, please let us know.



LAUNDRY & SHEETS

Fancy a freshen up? We'll gladly launder or dry clean your clothes. Pop them in the bag provided, fill out the form and we'll collect on our rounds. Please note that to conserve water we change sheets and towels every two days. Please advise if you'd like this done daily.

HOUSEKEEPING & TURNDOWN

While you're busy exploring our halls and hills, our housekeeping team will spruce up your room each morning. Your room is also turned down every evening, with our compliments. If you'd prefer privacy, please do remember to hang the 'do not disturb' hanger outside your door.

In-Room DINING

Sometimes there's nothing better than staying put in your PJs. Let us deliver a little sustenance to your sleepover via our in-room dining that stretches from comfort food through to plates to share (or not). Please see the full menu in the folder, and order by calling 0.

MINI BAR

The teas, coffee, milk and shortbread are all complimentary, as are your daily water bottles. All other items, including large glass water bottles, are chargeable.

If there's something special you'd like to arrange in your room, from flowers and cake to ice cold Champagne, please do let the team know.



Our Dress Code

Whilst we are proud to be Scottish, don't worry; you don't need to wear a kilt, sporran and sgian dubh to fit in! We're pretty relaxed about what you wear right across The Glorious Playground. That said, there are a couple of things we'd really appreciate you noting.

THE STRATHEARN & THE AMERICAN BAR

We think these glamorous venues are the perfect excuse to step out in your finest attire. If you've been playing your way out of the rough or on an adventure trekking through the hills, the chances are your outfit may feel a little out of place!

BATHROBES

We know, we know. Sometimes all you want to do is stay in the Gleneagles fluffy bathrobe all day or sneak down to the pool wearing it for a quick dip. But, please, we'd appreciate it if you didn't wear the bathrobe outside of your room. If you are heading for a treatment in the Spa they have their own lovely robes and there are towels aplenty in the pool changing rooms (please note robes aren't available at the pool).



It's Playtime

We're firm believers in the remedial nature of pure, good old-fashioned fun here at The Glorious Playground. Whether you're three or one hundred and three, there are adventures to be had across our 850 acres.

CALL OUR PLAYGROUND PLANNERS
ON 4455

ADVENTURE

&

WELLNESS



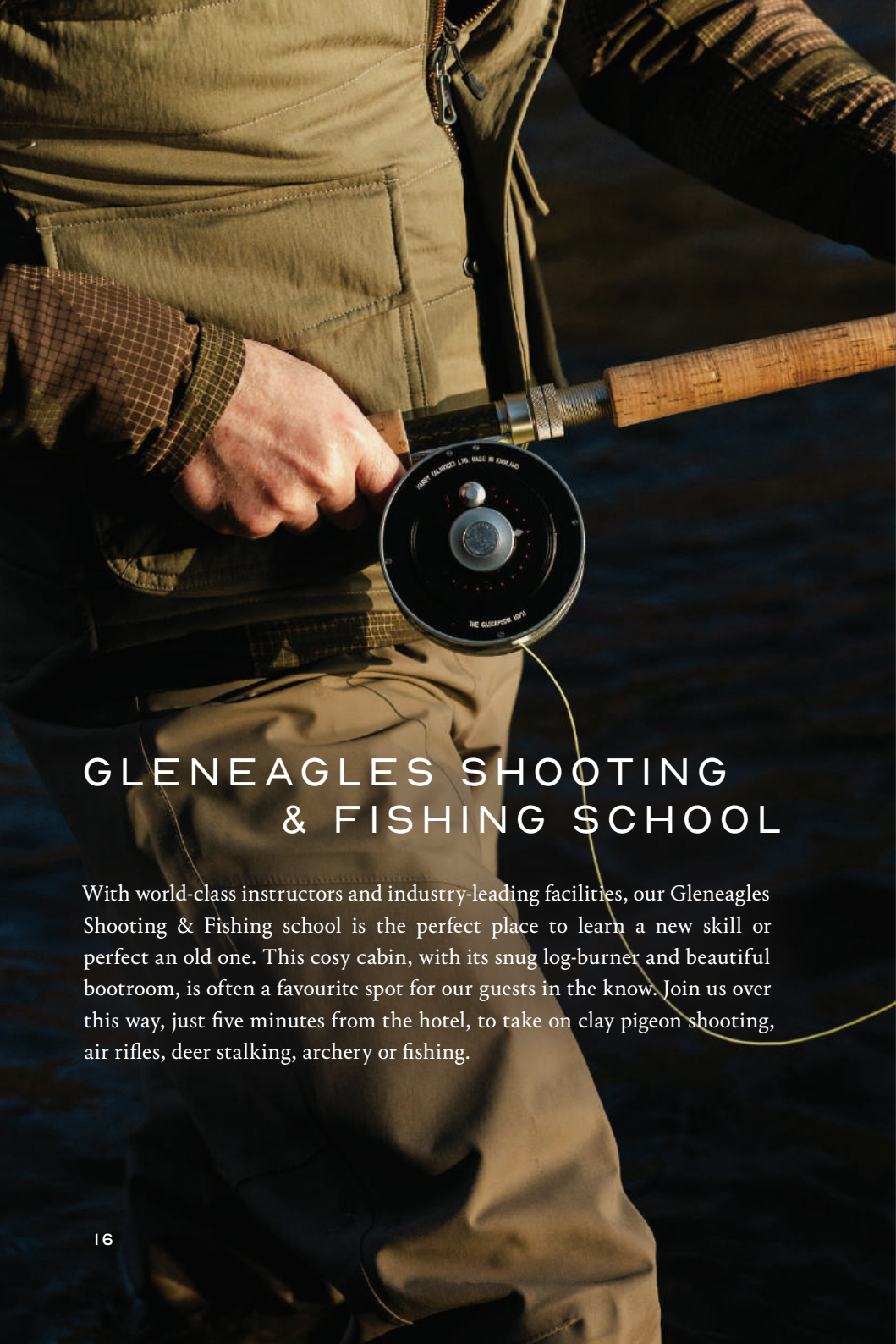
THE MEWS

Sitting pretty overlooking the tennis courts, The Mews is where our gundogs, ferrets and birds of prey all reside, keeping our handlers very busy indeed. Experience the thrill of handling a hawk, discover the age-old commands for teaching an old (gun) dog new tricks or tackle taming a ferret on our fun and family-friendly lessons. All of this is complemented by our Highland cow safaris and our off-roading (both the grown-up and mini versions) experiences.



GLENEAGLES SPORTING CLUB

One for the competitive types, Gleneagles Sporting Club is the place for all things racquet sports, with indoor and outdoor tennis as well as two doubles and one singles padel courts. If you have a head for heights, there's also our climbing wall (which boasts one of the very few speed climbing facilities in the UK) with its multiple routes and bouldering sections. And for those who prefer their adventures by horseback, here you'll also find our most popular colleagues, our horses.



GLENEAGLES SHOOTING & FISHING SCHOOL

With world-class instructors and industry-leading facilities, our Gleneagles Shooting & Fishing school is the perfect place to learn a new skill or perfect an old one. This cosy cabin, with its snug log-burner and beautiful bootroom, is often a favourite spot for our guests in the know. Join us over this way, just five minutes from the hotel, to take on clay pigeon shooting, air rifles, deer stalking, archery or fishing.

BESPOKE ADVENTURES

Our appetite for adventure is limitless and driven by our obsession with the extraordinary. If there's something you'd like to experience while staying with us, please do speak to our team. We'd be delighted to put together a bespoke itinerary worthy of your wildest dreams.



THE TRAIL YARD

Our Trail Yard team are on hand for all the high-speed thrills you could need, from treetop abseiling to argocats racing through the woods. Found in its own little forest, the Trail Yard is the starting point for everything from our kids' low-ropes course and axe-throwing to our bikes and guided walks.



HORSE RIDING

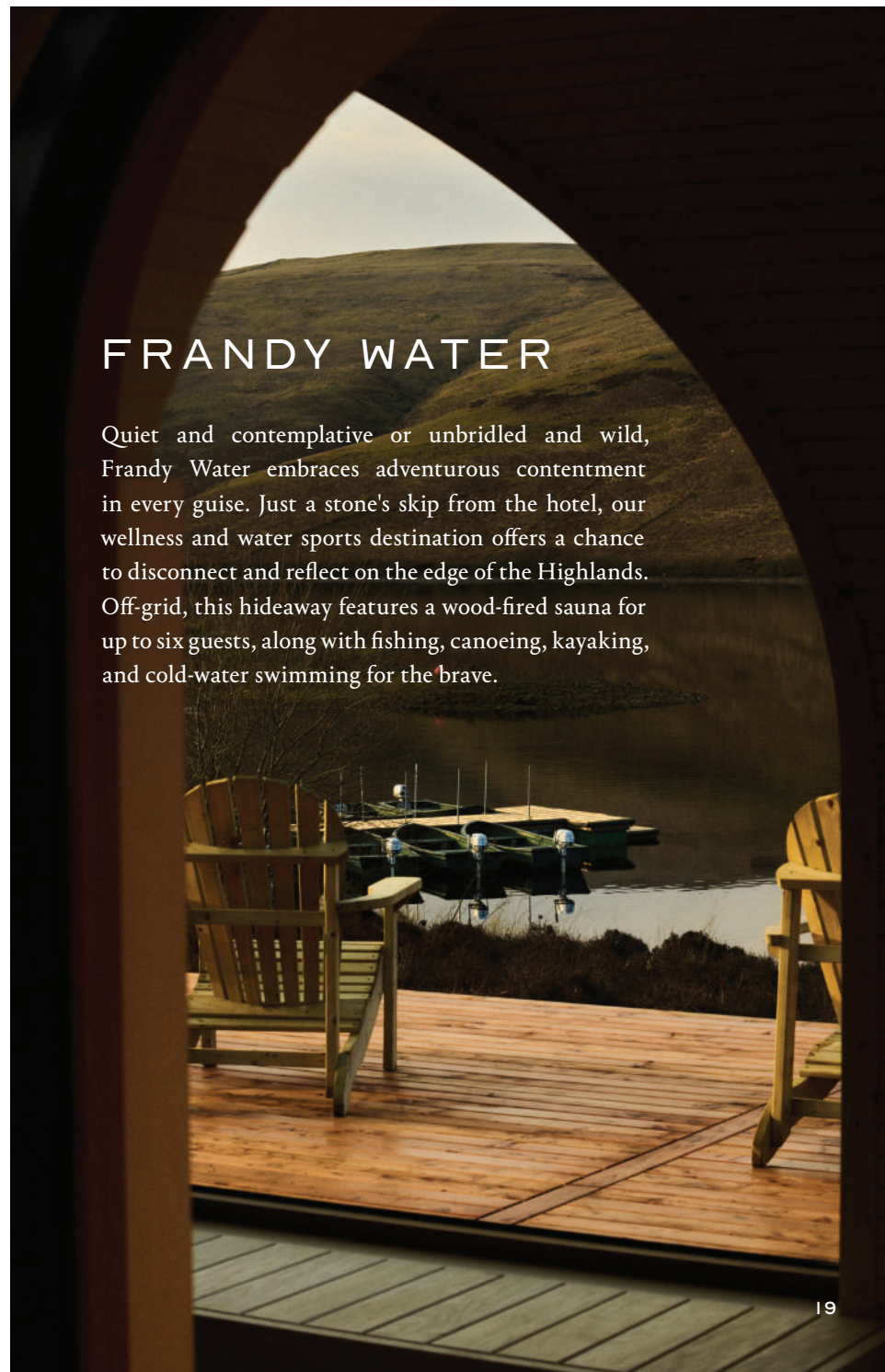
When it comes to horse riding in Scotland, the Gleneagles Equestrian School stands head and shoulders above the rest. Here we offer indoor and outdoor coaching, horse riding lessons and horse walking tours for guests at all levels, from age four up.

OFF-ROAD DRIVING

Get behind the wheel and tackle rugged Highland trails, traverse roaring rivers and head-up steep gradients. For the younger ones, we offer the chance to ride in their very own scaled-down Land Rover replica.

FRANDY WATER

Quiet and contemplative or unbridled and wild, Frandy Water embraces adventurous contentment in every guise. Just a stone's skip from the hotel, our wellness and water sports destination offers a chance to disconnect and reflect on the edge of the Highlands. Off-grid, this hideaway features a wood-fired sauna for up to six guests, along with fishing, canoeing, kayaking, and cold-water swimming for the brave.





GOLF

It's not often you can call yourself iconic, so you'll forgive us taking the opportunity when it so naturally arises? Our three legendary championship golf courses are bucket-list stuff by anyone's standards, with manicured greens, expansive fairways and beautiful views over the Ochil Hills. For something a little speedier, why not try our Wee Course? Or just here to practice? Head over the road to our Golf Academy, which has an all-weather driving range with top-of-the-range technology.

A much easier way to get a hole in one, our pitch & putt is available all year round. Perfect for families or a spot of friendly rivalry, this complimentary activity is first-come, first-served. You can collect balls and clubs from The Health Club or Games Hut in the summer.



Wellness

Fresh air and outdoor escapades aren't the only kind of adventures on hand. If you'd like something a little less full-throttle, you'll find a tonic in our wellness spaces.

Our serene spa offers world-class treatments as well as a quiet, meditative thermal journey, relaxation rooms and a private mud roo, while next door you'll find both a family and adult pool, saunas, steamroom and outdoor onsen. For those feeling full of beans, there's a fully equipped gym and daily classes to help you burn off some energy. And if, after all that, you need a hand putting on a little polish before supper, or just feel like some more 'me time' we also have beauty services available.

TO BOOK, OR FOR OPENING TIMES,
MENUS & MORE, PLEASE SCAN THE
QR CODE:



EATING

Feasts & Fuel

There's no greater joy than gathering the great and the good of your world around a table to enjoy a few of life's little luxuries. Whether you're looking for a fine dining destination or a cosy clubhouse, we've got just the thing.

& DRINK ING



THE STRATHEARN

A room with more than a touch of magic, The Strathearn was the original restaurant at the hotel's opening in 1924. Not much has changed in over a century, with candlelight and live piano music setting the scene for a menu of modern Scottish fine dining fare.

THE BIRNAM

The setting for convivial dinners and lively weekend lunches, The Birnam is our answer to an Italian-American Grill complete with a custom-built fire pit. Pull up a pew at the marble bar for a glimpse into the open kitchen, or take a seat in our garden room where bright days melt into cosy, fire-lit nights surrounded by the buzz of family and friends.

THE DORMY

The heart of our cosy clubhouse, The Dormy is a favoured place to pause for our members and visitors alike. Open to all, and with fine views of our courses and the Scottish countryside, this atmospheric lounge restaurant serves grill classics, pizza and expertly-delivered tandoor dishes.



AUCHTERARDER 70

If this spot could talk, it would have some stories to tell. Named after Gleneagles' original telephone number, Auchterarder 70 is our course-side clubhouse bar with a sunny disposition. From long, al fresco lunches on the terrace through to lively evenings watching sporting fixtures at the bar, there's every reason for A70 to be your next call.

THE GARDEN CAFÉ

Relaxed and informal, The Garden Café is a place for the whole family (including furry friends who are welcome in the atrium). Guests and visitors are all welcome to join us for everything from cakes and coffee to pick 'n' mix, ice cream and lunch.

THE CENTURY BAR

The chosen spot for the opening act and closing scene of many stays at Gleneagles, The Century Bar is a firm favourite among our regulars. Stop in for a warm welcome and a bite to eat before your room is ready, or kick back after checkout with a cocktail to make your stay stretch just that little bit longer. With flickering fires and comfortable sofas, there's no reason to rush.



THE AMERICAN BAR

The American Bar at Gleneagles is our decadent tribute to the 1920s, a gloriously glamorous decade in which the hotel was first built. Here we take the art of mixology seriously without sacrificing the fun that every fine bar has at its heart. This is a convivial spot for grown-ups to toast good spirits and good company.



RESTAURANT ANDREW FAIRLIE

One of only two 2-Michelin-Starred restaurants in Scotland, Andrew Fairlie is a bucket-list dining destination at the heart of Gleneagles. Combining impeccable service, world-class wines and a boundary-pushing menu, this is an experience like no other.



AFTERNOON TEA

Our Afternoon Tea is a celebration of unhurried afternoons and fine Scottish flavours set within an elegant lounge with sweeping views over the lawn to the Ochil Hills. From delicate finger sandwiches to delicious delicacies, each bite offers a taste of something timeless, best savoured slowly.



THE CELLARS

The Cellars at Gleneagles have never changed location, with the original hoist still in place that lowered countless bottles through the hatch in its operational years. Now, it's still where we keep our priceless wine collection, but it's also available for private dinners and receptions, injecting a little old-world intrigue into proceedings.

Picnics

Much more than the sum of their parts, picnics at Gleneagles sprinkle an intangible magic over mealtimes. Whether you fancy a spread fit for a laird or a rucksack packed with treats to take on your own adventures, our picnic experts are a dab hand at creating feasts al fresco.

Summer Pop-ups

Each summer our lawn transforms into a pop-up restaurant for sunny-day dining. While the fair weather shines down on us, we also have a tuck shop stocked sky-high with nostalgia-inducing sweeties and ice cream a-plenty.

FAMILIES

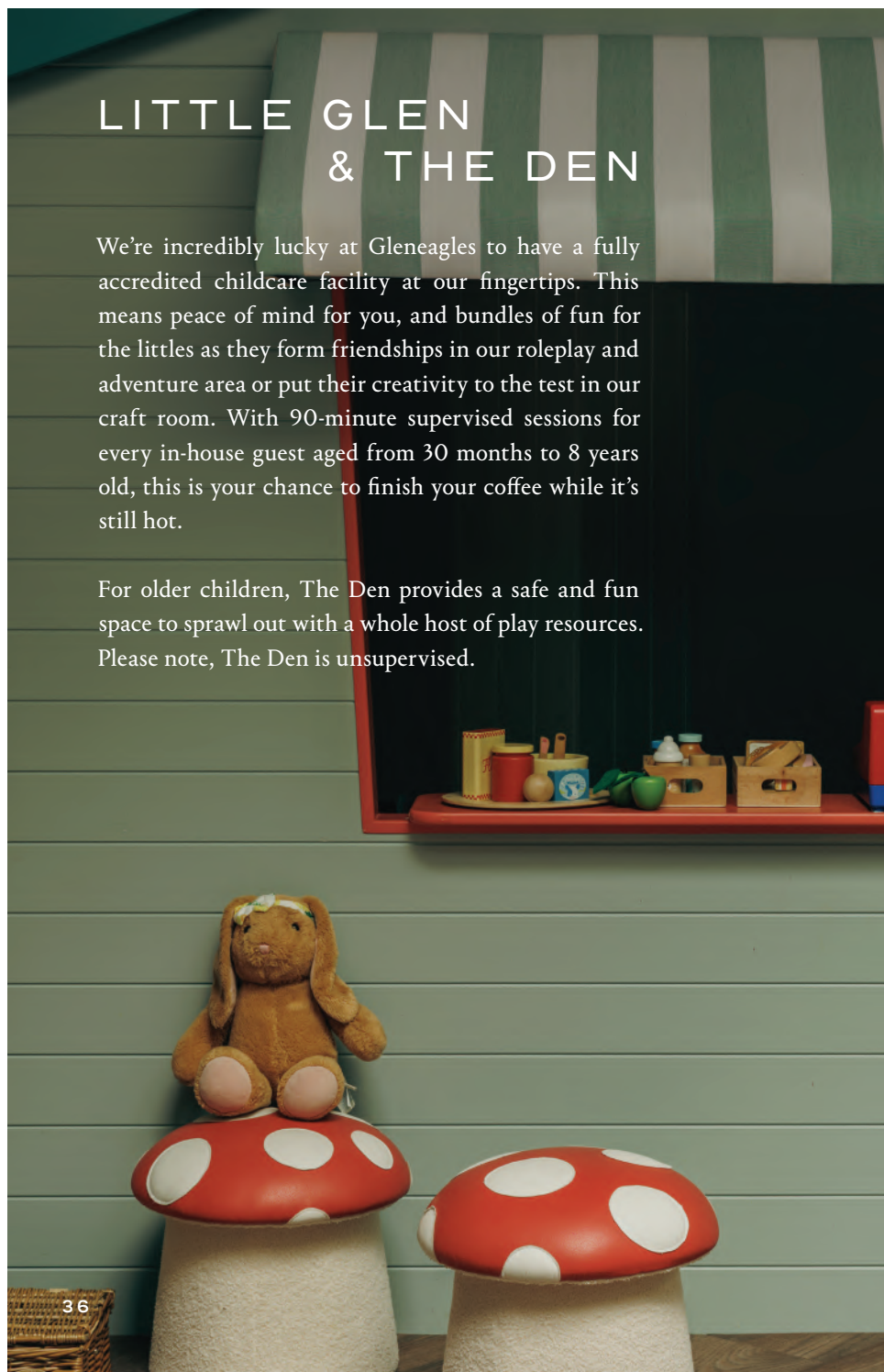
The original drawings for the hotel from over a century ago include plans for a playroom, which is to say that family has always been at our heart. We hope your little ones love The Glorious Playground just as much as their grown-ups do. If you're in need of a hand to help tire them out, here are a few suggestions.



LITTLE GLEN & THE DEN

We're incredibly lucky at Gleneagles to have a fully accredited childcare facility at our fingertips. This means peace of mind for you, and bundles of fun for the littles as they form friendships in our roleplay and adventure area or put their creativity to the test in our craft room. With 90-minute supervised sessions for every in-house guest aged from 30 months to 8 years old, this is your chance to finish your coffee while it's still hot.

For older children, The Den provides a safe and fun space to sprawl out with a whole host of play resources. Please note, The Den is unsupervised.



GLENEAGLES ADVENTURE PROGRAMME

Over school holidays we double down on fun with our unrivalled Adventure Programme which whisks little ones off for a whirlwind itinerary of escapades. From gun dog training to climbing wall challenges, this fully supervised all-day offering gives children a taste of the very best of The Glorious Playground, with lunch included (try not to be too jealous!).



FAMILY ADVENTURES

If you'd like to share in the fun with your mini-mes, we can arrange all kinds of family-friendly adventures. Take to the hills with hawks or put the gun dogs through their paces together. Most of our activities can be tweaked to accommodate children (age restrictions dependent), so please do ask the team.

LAWN GAMES

No need to jump through hoops to get your fun fix at Gleneagles; during the warmer months you'll find our lawn games in full swing, with everything from croquet to petanque laid out ready to inject a little friendly rivalry into proceedings. When the Games Hut outside is shut up for the season, you can ask for equipment and instructions from our team members at The Health Club.

DINING

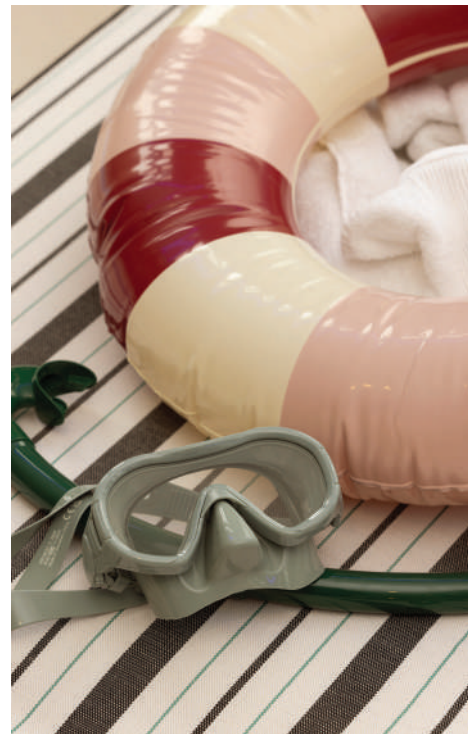
All of our restaurants are family-friendly, from the relaxed clubhouse surroundings of The Dormy to the decadent dining room of The Strathearn. With at-table entertainment and dedicated menus, we welcome mini critics and their requests.

BABYSITTING

Fancy dining out after bedtime? We can help you arrange babysitters. Please do contact the front-of-house team to learn more.

SWIMMING

Nothing tires out kids like a good swim. Make a splash in our main pool, where there's plenty of space for practising doggy paddle or dunking for sinking toys. If you need anything, like goggles or rubber rings, Hop & Scotch in our Retail Arcade often has lovely pieces to purchase.



IF YOU'D RATHER SHOP ONLINE, YOU CAN BROWSE A SELECTION OF OUR PRODUCTS AT THE QR BELOW, WHICH CAN BE DELIVERED TO YOUR DOOR ONCE YOU HEAD HOME.



RETAIL

Therapy

Housed at the heart of Gleneagles, our offering isn't just another hotel shop. Here you'll find a run of beautiful boutiques modelled on Parisian arcades that specialise in everything from high-end perfumes and skincare through to the sweetest children's wear.

GARDENS & GROUNDS

GARDENS

We hope you'll feel at home wandering where you like. One particularly peaceful spot is our Kitchen Garden, beside the tennis courts. In the spring you might find cheerful bulbs peeking through, while summer brings an abundance of blooms and pollinators.

WALKS

We have two marked walks behind the Gleneagles Sporting Club. Our colleagues at the front desk will be delighted to point you in the right direction. Alternatively, there are routes round the golf courses, which you can reach from the right of The Dormy clubhouse or by crossing the road and following the path across the PGA. Please be mindful of the game at play and follow the course rules.

GLENMOR

Located in the spectacular grounds of Gleneagles, Glenmor is a collection of plush, superbly appointed two, three and four bedroom holiday homes set around their own village green.

These luxury Scottish lodges blend the luxury and adventure of The Glorious Playground with self-catering facilities and space for the whole family, offering the best of both worlds.



A stay at Glenmor is so much more than just a place to rest your head – from our dedicated five-star concierge service, complimentary golf for one person on all three of our iconic courses during your stay, access to our world-class health club, freshly baked bread available daily on request and two mountain bikes for each home to explore the grounds – it's time to make yourself at home, soak up the luxury and get ready for your countryside adventure to begin!

Our Impact

As the fortunate custodians of 850 acres of some of the world's most beautiful countryside, we strive to ensure our impact on the world is a positive one. To achieve this, we're preserving our natural assets for future generations and supporting our local community and beyond who are doing wonderful things outside of our wingspan.

PROTECT OUR PLANET

Whether it's the snow-capped Ochil Hills that frame Gleneagles through the seasons; the deer, red squirrels and birds of prey that roam; the water springs that helped to carve the rugged local landscape; or the trees in our gardens which offer nesting sites and food to wildlife, our global reputation has been indebted to the natural world since we first opened over 100 years ago.

As responsible custodians we're incredibly proud to have been selected to be part of the Leading Hotels of the World's Sustainability Leaders Collection. Ongoing efforts to minimise our impact helps us maintain our Green Key certification.

GIVE BACK

We're renowned for making every single guest feel special, but we're also dedicated to making a positive difference to the lives of those who need it most through key charity partnerships, community engagement, fundraising and volunteering opportunities for our team.

Our £1 discretionary guest donation scheme raises funds for carefully selected charities and groups in the local region which makes a difference environmentally, socially and culturally.

CONSERVE NATURE

As custodians of The Glorious Playground, we work tirelessly to conserve nature and support healthy ecosystems for future generations by working with local conservation experts to enhance flora and fauna across our grounds. This includes planting thousands of new trees and doing everything possible to reduce our water consumption and a partnership with Perth & Kinross Countryside Trust which supports wider nature conservation efforts.



SOURCE RESPONSIBLY

Nestled in the heart of Scotland, we're surrounded by a landscape rich in natural treasures. From our trusted neighbours and local producers come the finest seasonal ingredients, allowing us to celebrate Scotland's larder and bring our local food philosophy to life, plate by plate. Privileged to have our own wee green oasis on our grounds, the Kitchen Garden is where we grow some of our own produce. This space also provides an abundant habitat for insects, pollinators and birds.

NURTURE TALENT

We're dedicated to nurturing the next generation of talent and supporting people to realise their potential. Through a range of initiatives, scholarships and partnerships, we're providing opportunities that transforms lives, setting individuals up for success in whatever path they choose.

TO LEARN MORE ABOUT OUR
EFFORTS IN SUSTAINABILITY,
PLEASE SCAN THE QR CODE:





Next Stop: Home

As we wave you on your way, we'd like to share a little parting gift: our folio of luggage stickers, available at the front desk for you to choose your favourite design. These traditional markers began as simple, monochromatic drawings used to identify and route luggage on trains and steamships. By the time Gleneagles was built in 1924, they had blossomed into artistic adornments; beautiful scenes that served as glamorous advertising for the most worldly travellers of the Golden Age.



The logo consists of a large, thin purple circle. Inside this circle is a smaller, rounded rectangular shape. The top and bottom horizontal edges of this inner shape are filled with a dense pattern of thin, vertical purple lines. The central area of the inner shape is white and contains the text "GLENEAGLES" and "EST. 1924" in a dark green, sans-serif font.

GLENEAGLES
EST. 1924