GLENEAGLES MEMBERSHIP

Fees and Charges Schedule 2027

Gleneagles Hotels Limited ("Gleneagles") | SC097000
The Gleneagles Hotel, Auchterarder, Perthshire PH3 1NF

This document lists membership prices, monetary charges, payment arrangements and financial consequences. All figures include VAT unless expressly stated. All capitalised terms used in this Fees Schedule have the meaning given to them in the Membership Terms and Conditions unless otherwise stated.

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1. Pricing Principles

- Each Membership Category is subject to a published Annual Membership Fee at list price.
- An annual membership fee may be collected in full by Direct Debit ("**Annual Membership Fee**") or, where Gleneagles offers the option, by Direct Debit over 12-month payments ("**Monthly Payment**")
- Where a Member is permitted to pay an Annual Membership Fee monthly by Direct Debit, the Member commits to paying the Monthly Payment for each month of the Membership Year. The applicable monthly amount for each membership category is stated in this Schedule or in the acceptance communication. More details on monthly payments is set out at Section 3 below. Joining fees, guest charges, administration charges and Member Spend are separate from the Annual Membership Fee unless expressly stated.

2. 2027 Membership Categories and Annual Membership Fees

The relevant annual membership fees and joining fees are listed in Schedule 1.

3. Monthly Payment Option

Where the monthly payment option is available and selected, the Member agrees to pay the Monthly Payment in respect of any Annual Membership Fee. The acceptance or renewal communication will state the list-price Annual Membership Fee, the Monthly Payment and the total amount payable payments. For the avoidance of doubt, Monthly Payments relate to a series of monthly payments in respect of the relevant annual Membership Fees, and which are subject to a Membership Year.

The actual amounts for each category will be calculated from the approved 2027 list price.

If the Member changes from monthly payment to payment in full after the arrangement begins, the financial treatment must be confirmed in writing and comply with applicable law and Gleneagles policy.

The fee for a partial Membership Year will be determined by the Membership team. Renewal will take place on 1 January following admission and the full Annual Membership Fee (or, where the monthly payment option is offered, the Monthly Payment) will apply from that date.

For Members paying the Annual Membership Fee in full, the Direct Debit will be collected on 1 January. For Members paying by monthly payments, the first Monthly Payment will be collected on 1 January, with subsequent payments collected on the 1st of each month thereafter throughout the Membership Year.

4. Eligibility for the Monthly Payment Option

- The monthly payment option is available only where offered by Gleneagles at its absolute discretion for the relevant Membership Category and Member.
- A valid Direct Debit mandate must be in place before Membership starts and remain active while any amount is outstanding.
- Gleneagles may undertake proportionate eligibility or payment-risk checks where required for the proposed payment arrangement.
- The Member must provide accurate information and promptly notify changes to payment details.
- Promotional or other exceptional Memberships may use a different payment method where agreed in writing.

4. Discretionary Discounts from List Price

The Membership team may, at its discretion and within its approved delegated authority, offer a discount from the published list-price Annual Membership Fee. Discounts may include preferential arrangements associated with existing Gleneagles relationships, Gleneagles Townhouse, employment, executive arrangements, promotions, retention or other approved commercial circumstances. These internal discount types and percentages do not form part of the member-facing Schedule.

- A discount is personal to the recipient and cannot be transferred, sold or assigned.
- A discount applies only for the Membership Year and category stated in writing.
- A previous or current discount does not create an entitlement to the same or another discount at renewal.
- Discounts cannot be combined unless the Membership team expressly agrees in writing.
- Gleneagles may amend, refuse or withdraw a discount for a future Membership Year on appropriate notice.
- The Membership team must record the list price, discount basis, discount amount, approved net fee, approver and Membership Year in the membership system.
- Discounts exceeding the Membership team's delegated authority require approval under the applicable financial authority framework.

6. Joining Fees and Joining Incentives

Schedule 2 lists all joining fees associated with Membership Categories. Joining fees are payable on admission and non-refundable except where law requires. No joining fee applies to an ordinary renewal unless expressly stated.

7. Payment Arrangements Required from Members

- Unless Gleneagles agrees another arrangement in writing, all paying Members must maintain a valid Direct Debit mandate for Membership Fees, whether paying the Annual Membership Fee in full or the Monthly Payment
- All Members using the member-account facility must maintain a valid tokenised Card on File for Member Spend. This requirement applies irrespective of how the Annual Membership Fee is collected.
- Membership Fees and Member Spend are separate liabilities and may not be netted off against one another without written agreement.
- Cancelling a Direct Debit does not constitute notice to cancel Membership and does not remove liability for outstanding Membership Fees.
- Removal, expiry or failure of the Card on File may result in withdrawal of member-account charging and a requirement to prepay for goods and services.

8. Failed Membership Fee Payments

- Gleneagles will notify the Member of a failed Direct Debit and allow seven days to pay by an accepted alternative method.
- A failed Direct Debit administration charge, reflecting the cost to Gleneagles in processing and re-presenting the payment, may be applied only if it is approved and stated in this Schedule. The proposed 2027 charge is £20 per occurrence.
- Gleneagles may re-present a failed collection where permitted and notified.
- After the remedy period, access, bookings or benefits may be suspended until valid payment arrangements are restored.
- After two failed monthly payments in a Membership Year, Gleneagles may withdraw the Monthly Payment option and require the outstanding annual balance to be paid in full, subject to the Terms and applicable law.

9. Member Spend and Card on File

Member Spend is separate from the Membership Fee and is ordinarily settled using the Card on File or another payment method accepted at the point of purchase. Member Spend includes food, drink, spa treatments, retail, activities, equipment, guest charges, cancellation or no-show charges, damage and other goods or services purchased, consumed, booked or incurred by the Member or accepted through the Member Account.

- As a condition of enabling or continuing a Member Account, the Member must provide and maintain a valid Card on File with the Payment Service Provider. The requirement to maintain a Card on File applies to all Members using the Member Account facility, irrespective of whether payment is made via the Annual Membership Fee or the Monthly Payment Annual Membership Fee.
- The Card on File must be held through the approved payment service provider. Gleneagles does not intend to retain the full card number or card security code.
- The Member must keep the Card on File valid and promptly replace an expired, cancelled, replaced, declined or otherwise invalid card.
- The Member authorises the Payment Service Provider, on Gleneagles' instruction, to charge the Card on File for Member Spend that the Member has booked, purchased, consumed, authorised or become responsible for under these Terms, including guest charges, cancellation or no-show charges, damage and unpaid balances.
- Where reasonably practicable, the amount will be presented or confirmed at booking, purchase or check-out. Variable or later-confirmed charges may be collected after the service where the amount or basis of charge was disclosed in this Schedule, the applicable tariff, booking terms or at the point of supply.
- The Card on File does not authorise a charge that has no contractual basis.
- A receipt or transaction record will be made available.
- If a Card on File payment fails, Gleneagles will notify the Member and may re-attempt the payment on the next working day and daily thereafter until the payment is successful. If payment remains unsuccessful, Gleneagles may require immediate settlement by another approved method and may withdraw or suspend Member Account charging, require prepayment, restrict bookings or suspend access or Membership benefits after reasonable notice until satisfactory payment arrangements are restored.
- The Member is responsible for Member Spend incurred by their guests where the booking or purchase is made through the Member, charged to the Member Account, or the Member has otherwise accepted responsibility.

10. Guest charges

The prevailing guest tariff, as notified by the Membership Team from time to time, shall apply to all guest bookings.

11. Membership Cards

Replacement membership card: £20 charge

12. Cancellations, refunds, freezes and credits

- The Annual Membership Fee and the balance of Monthly Payments remain payable for the Membership Year except where the contract or law provides otherwise.
- A statutory cancellation deduction will be proportionate to services supplied at the Member's request.
- A freeze does not create a cash refund. The written approval will confirm the treatment of collections or account credit while preserving the agreed renewal cycle.
- Following a Material Change, the Member will receive a pro-rata refund for the unexpired portion of the Membership Year, calculated from the effective date of termination to 31 December, without deduction. Where the Material Change affects only part of the Membership (such as an add-on), the refund will be calculated by reference to the fee attributable to the affected element only.
- Outstanding Membership Fees, Member Spend and other valid charges remain payable on termination.
- Refunds will normally be returned to the original payment method unless another lawful arrangement is agreed.

13. Tax, Rounding and Annual Review

- Consumer prices are inclusive of VAT unless expressly stated otherwise.
- If the applicable tax rate or tax treatment changes, Gleneagles may adjust amounts as permitted by law.
- Monthly payments will be rounded to the nearest penny. Any rounding difference may be included in the first or final payment.
- Membership Fees, list prices, charges and discounts are set by Gleneagles and reviewed annually. The applicable renewal price will be notified to Members before renewal and the updated Membership Fees, prices, charges and discounts will apply to that renewal.
- Verbal quotations require written confirmation by the Membership team.
- This Schedule supersedes earlier Gleneagles Hotels Limited membership fee schedules from its effective date.

14. Membership availability and capacity

- Membership is offered subject to availability. To protect the quality of facilities and the experience of our members, Gleneagles may, at its sole discretion, limit the number of memberships in any category.
- Where a membership category has reached capacity, it will be closed to new applications. During this period it will remain available only to existing members of that category who renew without a break in membership.

- An existing member who lets their membership lapse, cancels it, or moves to a different category will not have an automatic right to rejoin a category that has reached capacity. Any later application will be treated as a new application.
- Gleneagles may keep a waiting list for categories at capacity. To be placed on a waitlist the Joining Fee for the corresponding catergory must be paid. Being placed on a waiting list does not guarantee that membership will be offered, or offered within any particular time frame. Should the prospective member withdraw their application, the joining fee will be refunded. Places will be offered at Gleneagles' discretion as availability allows.
- Gleneagles may reopen a category to new members, or adjust capacity limits, at any time without prior notice. The availability of a category at the time of publication of this schedule does not guarantee its availability at the time of application.
- Sporting Club will not be available as a standalone Membership in 2027.
- The Sporting Club add -on ends if the underlying qualifying Membership ends, unless Gleneagles confirms another qualifying arrangement in writing.

Queries: memberships@gleneagles.com | +44 (0)1764 694 424.

Schedule 1: Annual Membership Fees 2027

GOLF	PRICE INCLUSIVE OF VAT
Tee to Green	**£4,055**
PGA National Academy	**£1,090**
Further Afield	**£2,130**
Junior	**£705**
Associate	**£1,875**

HEALTH CLUB	PRICE INCLUSIVE OF VAT
Adult 7 Day	**£2,320**
Adult 5 Day*	**£1,865**
Junior 7 Day	**£750**
Student**	**£1,145**

* Only available to those with an existing Adult 5 Day Membership

**Only available to a Junior Member progressing from that category while still in full time education

SHOOTING & FISHING	PRICE INCLUSIVE OF VAT
Rod & Gun	**£1,080**

EQUESTRIAN	PRICE INCLUSIVE OF VAT
Life in the Saddle – Adult	**£2,600**
Pony Club	**£1,910**

SPORTING CLUB	PRICE INCLUSIVE OF VAT
Add on to eligible membership	**£740**

Schedule 2: Joining Fees 2027

GOLF	PRICE INCLUSIVE OF VAT
Tee to Green	**£2,000**
PGA National Academy	**£0**
Further Afield	**£1,000**
Junior	**£0**
Associate	**£500**

HEALTH CLUB	PRICE INCLUSIVE OF VAT
Adult 7 Day	**£420**
Junior 7 Day	**£0**
Student	**£0**

SHOOTING & FISHING	PRICE INCLUSIVE OF VAT
Rod & Gun	**£300**

EQUESTRIAN	PRICE INCLUSIVE OF VAT
Life in the Saddle – Adult	**£300**
Pony Club	**£300**

SPORTING CLUB	PRICE INCLUSIVE OF VAT
Add on to eligible membership	**£0**